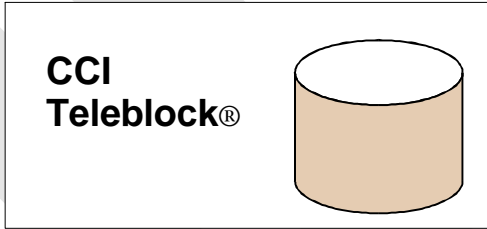
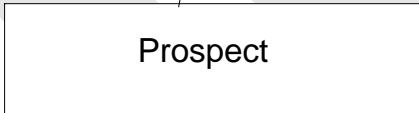


TeleBlock® Integration



With rapidly changing Do Not Call regulations, 3rd party blocking systems are now being employed. In response, MarkeTel has integrated with CCI TeleBlock® system.



Call with Confidence

TeleBlock® is done at the carrier which allows greater efficiency since numbers can be dialed normally. Other systems require users to dial a number, then an access code, then the number you wish to dial, slowing dialing and decreasing productivity. MarkeTel products are focused on productivity so the natural choice is CCI TeleBlock®.

MarkeTel's TeleBlock® integration is seamless and requires no effort to configure. When a MarkeTel dialer detects the special TeleBlock® signal, a TeleBlock® result is sent to Rapid Contact software which automatically records the number into a cache. When a number is chosen to dial, it is first compared against the Rapid Contact skiplist (DNC list) and then the TeleBlock® cache. If the number is not in your skiplist or the TeleBlock® cache, it is sent to the dialer for processing.

With the combination of a personalized DNC list and TeleBlock®, maximum compliance is achieved. By using a cache system with TeleBlock®, maximum productivity is achieved by reducing the possibility of a number being dialed multiple times through the TeleBlock® system. To refresh the cache, it is as simple as deleting the cache file!

